

Rail Cargo Hungaria Zrt., 1133 Budapest, Váci út 92.

**To the Partners of  
Rail Cargo Hungaria Zrt.**

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ID no.  
SSP/2511/2024

Date  
06.11.2024

**Subject: Upgrading the operations IT systems of Rail Cargo Hungaria Zrt.**

Dear Partner,

Rail Cargo Hungaria Zrt. (RCH) has reached a new milestone in the development of its operations IT systems. We will soon put into operation the application "RC.GO", supporting train management, wagon handling (train acceptance at the station, forwarding it to the loading point, data exchange), which may also affect your daily work.

Migration to the new IT application is scheduled for **11 November 2024 at 8:00 a.m.**

During the preparations, we have tried to ensure that the migration to the new IT application will have the smallest possible impact on the train traffic. However, on the day of the changeover there will inevitably be a few hours of downtime, therefore we kindly ask you to send your orders and the consignment note data in advance, if possible.

No changes in data exchange formats, versions or technical connections are to be expected.

When sending data by an e-mail (e.g. the registration list), name and e-mail address of the sender at RCH will change (the new e-mail address will consist of the name RCHUN\_RCGO + the place of employment without accents), as well as the content of the accompanying text. The scope of the essential data of the annexes will not change, only their format.

Due to the changeover, inaccuracies may occur in the morning hours. This is due to the fact that we are carrying out tasks before the IT systems are shut down that will actually take place during the shutdown. This means that the trains will arrive earlier, the wagons will be forwarded to the loading area and the notifications will also be sent earlier.

Please check the communication with RCH IT systems. Our contact persons will be pleased to help you at any time.

We kindly ask for your understanding and cooperation for the temporary inconvenience caused by the changeover of the system.

Yours sincerely



András Nyíri  
Director Production



Józsan Gábor  
Director Service Design