

Integrated Management Policy of Rail Cargo Hungaria Zrt.

As a member of the Rail Cargo Group, Rail Cargo Hungaria Zrt. is part of a leading European rail freight company group.

Our company takes into account the principles of sustainable development and attaches great importance to reliability, safety, cost efficiency and environmental-friendly practice by providing high quality services and strives for a strategic partnership.

To achieve our goals

- our company conducts its business in accordance with the applicable legal norms, official regulations, standards, by complying with its other obligations and by taking into account the requirements of its stakeholders.
- there are dedicated employees and managers working for our company, who have the appropriate qualification to interpret and implement the company's processes in a consistent way.
- we keep regular contact with our employees, customers and all our stakeholders to ensure that they understand our objectives, programs and our integrated management policy.
- we continuously improve our processes, while regularly assessing and managing the associated risks and opportunities.
- we attach great importance to quality, safety and environmental protection, occupational health and safety, food and feed safety and information security when selecting our suppliers. We are continuously monitoring their activities and evaluating them.
- we examine the environmental impact of our operations. In order to reach our environmental goals in accordance with the interests of the society, we strive to reduce our environmental footprint, to mitigate the environmental impact and to avoid environmental pollution.
- we provide appropriate, regular trainings to our employees so that they can perform their activities at a high level. We have created a work environment at our company that enables us to meet health and safety requirements, mitigate potential hazards.
- we ensure that the protection and security of information held by the company is locked, complete, continuous and proportionate to the risks, based on the principles of confidentiality, integrity and availability.
- we guarantee the safety of the supplied food and feed by introducing and continuously improving our food and feed safety management system
- we have implemented and improve continuously our maintenance system, ensuring in this way the operational safety of our traction - and hauled vehicles.
- we pay special attention to integrating social and ecological criteria to ensure sustainable development.

In order to meet the requirements of the standards ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 27001:2013, ISO 22000:2018 and GMP+B4, to comply with the provisions of Chapter IX of Act CLXXXIII of 2005 on Railway Transport, Government Regulation 414/2020, Directive 2016/798/EU and Regulation 2019/779/EU we maintain and continuously improve our integrated management system.

Budapest, 31 March 2023



Norbert Körös
Member of the Board of Directors, CEO