

## The Integrated Management Policy of Rail Cargo Hungaria Zrt.

As a member of the Rail Cargo Group, Rail Cargo Hungaria Zrt. is part of a leading European rail freight company group. In order to meet the requirements of its partners and prospective customers, our company attaches great importance to reliability, safety, cost efficiency and eco-friendly operation and strives for a strategic partnership.

To achieve our goals

- our company conducts its business in accordance with the applicable legal norms, official regulations, standards and by complying with its other obligations.
- well-trained and committed employees and managers work for our company, who understand and consistently implement the company's processes.
- we keep regular contact with our employees, customers and all our stakeholders to ensure that they understand our objectives, programmes and our integrated management policy.
- our processes are always being reviewed and further developed.
- and results and to avoid adverse effects, risks and opportunities are being continuously assessed and managed.
- we provide regular trainings to our employees so that they can perform their activities at a high level. We have created a work environment at our company that enables us to meet health and safety requirements, mitigate potential hazards, reduce risks and continuously improve the system.
- we attach great importance to quality, safety and environmental protection aspects when selecting our suppliers. We are continuously monitoring and evaluating their activities.
- we examine the environmental impact of our operations. In order to reach our environmental goals in accordance with the interests of society, we strive to reduce our environmental footprint, to mitigate the environmental impact and to avoid environmental pollution.
- we continuously improve our maintenance system, hence ensuring the operational safety of our traction and hauled vehicles.
- we guarantee the safety of the transported food and feed by introducing and continuously improving our food and feed safety management system.

In order to meet the requirements of the standards ISO 9001:2015, ISO 45001:2018, ISO 14001:2015, ISO 22000:2018 and GMP+B4, to comply with the provisions of chapter IX of the Act CLXXXIII of 2005 on Railway Transport, Government Regulation 414/2020, Directive 2016/798/EU and Regulation 2019/779/EU we maintain and continuously improve our integrated management system.

Budapest, 31. March 2021



Norbert Körös  
Member of Board of Directors, CEO